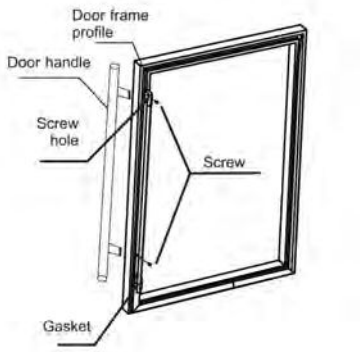
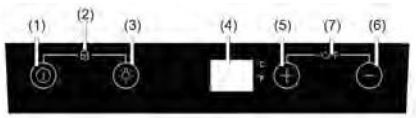





CHATEAU
DUVERAIN


PICCINI


Door frame profile
Door handle
Screw hole
Screw
Gasket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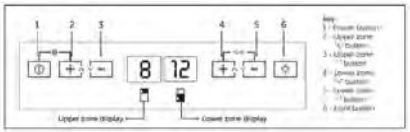
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2
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5
6
8
12
Upper zone display
Lower zone display

The fridge isn't working.	It isn't connected to a power supply. The fridge isn't turned on. The circuit breaker is tripped, or a fuse has been blown.	Plug in the fridge. Turn on the fridge. Turn the circuit breaker back on, or replace the fuse.
The fridge turns itself on and off frequently.	The room temperature is higher than normal. A large amount of food has been placed in the fridge. The door is being opened too often. The door was not closed completely. The door is not hermetically sealed.	Move the fridge to a cooler place. Let the fridge run for a while to see if it reaches the set temperature. Do not open the door more often than necessary. Close door properly. Check the door seal and clean or replace if it does not provide a proper seal.
The fridge is vibrating or shaking a lot during operation.	The appliance is not properly leveled.	Level the fridge with the adjustable feet or casters.
The drawer will not close properly.	The appliance is not properly level. The drawer was reversed and not properly installed. The shelves are out of position	Level the appliance with the adjustable feet. Check the drawer hinge and reassemble correctly. Check the shelves and refit correctly.

AMD Direct

GOLD STANDARD WARRANTY

Your investment in AMD Direct product is backed by the strongest warranty in the industry. In addition to precision engineering and outstanding performance, AMD Direct products include our GOLD STANDARD LIFETIME WARRANTY with all replacement parts 100% non-prorated. Effective with purchases 8/1/21.

AMD Direct Warranty is valid for original purchaser at original site of delivery with proof of purchase and photo documentation only. Registration form must be submitted online within 30 days of the purchase date to validate the warranty. Warranty is void upon transfer of ownership. Warranty does not apply to products installed in any commercial, rental, or nonresidential application (exception of the Resort Grill, Alturi, & TRL). Warranty covers replacement parts only. Manufacturer is not responsible for labor or labor-related costs. Warranty does not cover discoloration, surface rust, corrosion, or oxidation, which may occur due to harsh environments, chemicals, or overheating. Warranty will not apply for damage resulting from improper installations, abuse, extreme environments, grease fires, or misuse. Proof of regular and proper maintenance is required. Coastal, humid, and/or salt environments are subject to manufacturer review. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under warranty. Warranty and registration forms are available at **www.amddirect.com/register**. Please be advised - all display models are sold “as is” and the warranty covers the following items only: main burners (Gold Standard Lifetime Warranty), grates (Gold Standard Lifetime Warranty), burner covers (Gold Standard Lifetime Warranty). All warranties are subject to the review and approval of the manufacturer.

14520 DELTA LANE SUITE 105,
HUNTINGTON BEACH, CA 92647

800.966.8126

AMDDIRECT.COM

GOLD STANDARD
LIFETIME WARRANTY

AMD DIRECT GAS APPLIANCES (GRILLS, SIDE/POWER BURNERS, & OVEN)

- Gold Standard Lifetime Warranty on construction and manufacturer defects
- Gold Standard Lifetime Warranty on stainless steel construction
- Gold Standard Lifetime Warranty on cooking grates, burners, burner covers, valves, flame tamers, and heatzone separators, temperature gauges, & hood springs
- Gold Standard Lifetime Warranty on briquette systems
- 3 YEAR Warranty on all other parts, components, & electrical, including: LED bulbs, wire harness, & switches; power source wire; transformer; interior halogen light wire & bulb

VENT HOODS, REFRIGERATION, COLD STORAGE & SINKS

VENT HOODS
- 5 Year Warranty on all Stainless Steel Construction
- 3 year Warranty on blowers, LED Lighting, wiring harness and switches

15" & 24" REFRIGERATION MODELS
- 3 year Warranty on all construction including compressors
- 1 year Warranty on transformer, LED bulbs, LED harness, power source wire, LED switches, interior halogen light wire/bulbs

21" REFRIGERATION MODELS
- 1 year Warranty on all construction & electrical components including compressor, transformer, LED bulbs, LED harness, power source wire, LED switches, interior halogen light wire/bulbs

COLD STORAGE & SINKS
- Gold Standard Lifetime Warranty on Ice Chests
- Gold Standard Lifetime Warranty on drains & faucets

DRAWERS, DOORS, GRILL LINERS, & CARTS

- Gold Standard Lifetime Warranty on construction, workmanship and materials for all stainless steel parts, including doors, drawers, grill liners, & carts
- 3 year on electrical (Warming Drawers)

COVERS

- Gold Standard Lifetime Warranty on covers, including grills, carts, side/power burners & oven

MADERA PRODUCTS

- Gold Standard Lifetime Warranty on construction, workmanship and materials for all stainless steel parts, hinges, drawer slides, gasket, & magnets

COMMERCIAL APPLICATIONS

RESORT, ALTURI & TRL GRILLS
- Gold Standard Lifetime Warranty on workmanship, construction, & manufacturer defects for all commercial and/or hospitality applications
- Warranty is void upon misuse, including lack of regular cleaning, vandalism, or theft
- Warranty is valid only if regular maintenance is exercised. Due to the nature of commercial applications (multiple users, lack of control of use, etc.) regular maintenance is mandatory