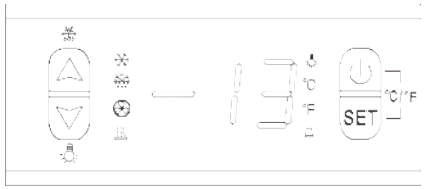
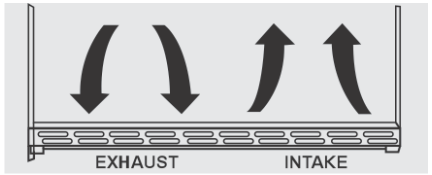


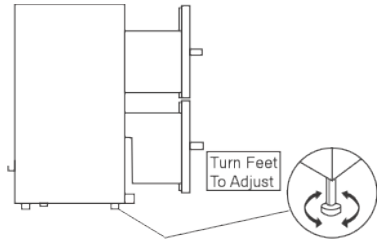


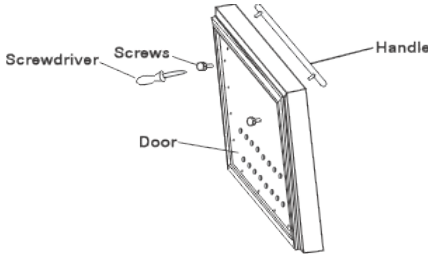
Appliance does not operate.	Appliance is not connected to a power supply. The appliance is turned off. Tripped circuit breaker or a blown a fuse.	Connect the appliance. Switch on the appliance. Switch on the circuit breaker or replace fuse.
Appliance turns itself on and off frequently.	The room temperature is higher than average. A large amount of food has been added to the unit. The drawer is open too often. The drawer is not closed completely. The drawer gasket does not seal properly.	Put the appliance in a cooler place. Leave the appliance to work for a while until the set temperature has been reached. Do not open more than necessary. Close drawer properly. Check the drawer seal and clean/ replace.
Vibrations.	The appliance is not properly leveled.	Level the appliance with the adjustable feet.
The drawer will not close properly.	The appliance is not properly level. The drawer was reversed and not properly installed. The gasket is dirty.	Level the appliance with the adjustable feet. Check the drawer hinge and reassemble correctly. Clean the drawer gasket.

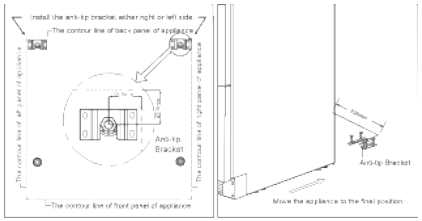

SET
°C/°F


EXHAUST
INTAKE




Turn Feet
To Adjust


Screwdriver
Screws
Handle
Door


Install the anti-tip bracket either right or left side.
The contour line of back panel of appliance
The contour line of left panel of appliance
Anti-tip Bracket
The contour line of front panel of appliance

The contour line of right panel of appliance
Anti-tip Bracket
Move the appliance to the final position

AMD Direct

GOLD STANDARD WARRANTY

Your investment in AMD Direct product is backed by the strongest warranty in the industry. In addition to precision engineering and outstanding performance, AMD Direct products include our GOLD STANDARD LIFETIME WARRANTY with all replacement parts 100% non-prorated. Effective with purchases 8/1/21.

AMD Direct Warranty is valid for original purchaser at original site of delivery with proof of purchase and photo documentation only. Registration form must be submitted online within 30 days of the purchase date to validate the warranty. Warranty is void upon transfer of ownership. Warranty does not apply to products installed in any commercial, rental, or nonresidential application (exception of the Resort Grill, Alturi, & TRL). Warranty covers replacement parts only. Manufacturer is not responsible for labor or labor-related costs. Warranty does not cover discoloration, surface rust, corrosion, or oxidation, which may occur due to harsh environments, chemicals, or overheating. Warranty will not apply for damage resulting from improper installations, abuse, extreme environments, grease fires, or misuse. Proof of regular and proper maintenance is required. Coastal, humid, and/or salt environments are subject to manufacturer review. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under warranty. Warranty and registration forms are available at **www.amddirect.com/register**. Please be advised - all display models are sold “as is” and the warranty covers the following items only: main burners (Gold Standard Lifetime Warranty), grates (Gold Standard Lifetime Warranty), burner covers (Gold Standard Lifetime Warranty). All warranties are subject to the review and approval of the manufacturer.

14520 DELTA LANE SUITE 105,
HUNTINGTON BEACH, CA 92647

800.966.8126

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GOLD STANDARD
LIFETIME WARRANTY

AMD DIRECT GAS APPLIANCES (GRILLS, SIDE/POWER BURNERS, & OVEN)

- Gold Standard Lifetime Warranty on construction and manufacturer defects
- Gold Standard Lifetime Warranty on stainless steel construction
- Gold Standard Lifetime Warranty on cooking grates, burners, burner covers, valves, flame tamers, and heatzone separators, temperature gauges, & hood springs
- Gold Standard Lifetime Warranty on briquette systems
- 3 YEAR Warranty on all other parts, components, & electrical, including: LED bulbs, wire harness, & switches; power source wire; transformer; interior halogen light wire & bulb

VENT HOODS, REFRIGERATION, COLD STORAGE & SINKS

VENT HOODS
- 5 Year Warranty on all Stainless Steel Construction
- 3 year Warranty on blowers, LED Lighting, wiring harness and switches

15" & 24" REFRIGERATION MODELS
- 3 year Warranty on all construction including compressors
- 1 year Warranty on transformer, LED bulbs, LED harness, power source wire, LED switches, interior halogen light wire/bulbs

21" REFRIGERATION MODELS
- 1 year Warranty on all construction & electrical components including compressor, transformer, LED bulbs, LED harness, power source wire, LED switches, interior halogen light wire/bulbs

COLD STORAGE & SINKS
- Gold Standard Lifetime Warranty on Ice Chests
- Gold Standard Lifetime Warranty on drains & faucets

DRAWERS, DOORS, GRILL LINERS, & CARTS

- Gold Standard Lifetime Warranty on construction, workmanship and materials for all stainless steel parts, including doors, drawers, grill liners, & carts
- 3 year on electrical (Warming Drawers)

COVERS

- Gold Standard Lifetime Warranty on covers, including grills, carts, side/power burners & oven

MADERA PRODUCTS

- Gold Standard Lifetime Warranty on construction, workmanship and materials for all stainless steel parts, hinges, drawer slides, gasket, & magnets

COMMERCIAL APPLICATIONS

RESORT, ALTURI & TRL GRILLS
- Gold Standard Lifetime Warranty on workmanship, construction, & manufacturer defects for all commercial and/or hospitality applications
- Warranty is void upon misuse, including lack of regular cleaning, vandalism, or theft
- Warranty is valid only if regular maintenance is exercised. Due to the nature of commercial applications (multiple users, lack of control of use, etc.) regular maintenance is mandatory